

Keysight Extended Support Life Services

Receive expert service for select products beyond the end-of-support date

Fast, professional service ensures your instrument functions like new and meets evolving standards for its remaining life

- Enjoy the assurance of repair coverage on select models for one to three years beyond the end-of-support (EOS) date
- Continue to use your current equipment while you explore new solutions
- Get equipment repaired right the first time, with fast turnaround that minimizes downtime
- Benefit from our commitment to your success throughout the entire life of your product

Shared expertise keeps your cost of ownership low

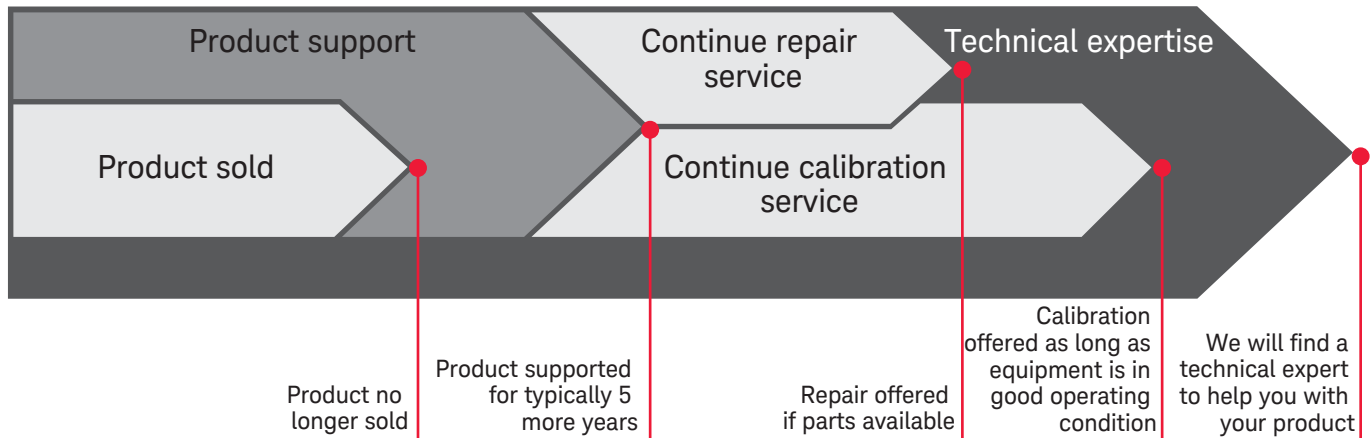
- Receive priority access to replacement parts that may not be available for per-incident repairs
- Rely on the OEM's unmatched technical and service knowledge to solve problems after your equipment's EOS date
- Extend the return on your investment past EOS
- Benefit from continued service enabled by Keysight's world-class parts-level planning, training materials and document archives



Measurement confidence comes from equipment still operating at its peak

- Maintain your equipment in good operating condition after EOS
- Calibrate your unit beyond the EOS date as long as the unit is in good working condition and the tests can be performed
- Continue to benefit from the work of Keysight metrologists who guide standards boards and develop the calculations used in our calibration procedures





Order Options

Part number	Benefit
R-51B-505	Return-to-Keysight Repair Agreement
R-51C-505	On-site Repair Agreement (next-day response)

Service Description

Extended Support Life (ESL) agreements

- Provides an additional one to three years of repair coverage past the EOS date
- Uses replacement parts stored and managed separately from standard parts inventories
- Available on select models, including:
 - 8510C network analyzer systems (including sources and test sets, and both on-site and return-to-Keysight support)
 - 8753ES/ET network analyzer family
 - E5515B wireless communication test set
 - DS08xxxxB Infiniium Oscilloscopes
 - Other instruments continually added

Normal policy for Keysight instruments beyond EOS

- The five-year support period begins when the equipment is discontinued and ends on the EOS date.
- Calibrations are typically available for many years past the EOS date, if the equipment is in good working condition and tests can be performed.
- Per-incident repairs may be available after the EOS date on a time-and-materials basis, if the replacement part is in stock.

End-of-Support (EOS) dates

- To determine the end-of-support date for your product, visit www.keysight.com/find/EOS

Keysight Services

www.keysight.com/find/KeysightServices

Flexible service solutions to minimize downtime and reduce the lifetime cost of ownership

Expert Assistance

www.keysight.com/find/Assist

View Keysight global service locations and local contacts

