Keysight Extended Service
Keep programs running. Make it seamless.

Many older HP, Agilent, and Keysight instruments that are no longer manufactured are integrated into deployed systems or present in high-volume manufacturing where their capabilities are still essential. Keysight Extended Service solutions keep these older, crucial instruments fully operational as long as you need – giving you the freedom to make a seamless transition to new technology when the time is right.

**Extended Service Solutions Provide You With a Variety of Options for Your Unique Needs**

- Keep your current instruments running longer, at peak performance
- Reduce maintenance costs
- Maintain business continuity

**Extended Service**

Keysight’s Extended Service program is our commitment to your company and your HP, Agilent, and Keysight equipment. Five years after instruments are no longer manufactured, Keysight’s extended repair and calibration services continue to be available for an extensive group of popular products. We work with you to tailor these solutions to keep your long-term programs running until you are ready to transition to new technology.
Extended Service Expertise for Your Business

Aerospace and Defense

Whether it is a mission, a program, or an assembly line — when continuity is essential, turn to our technical support team for extended service solutions. They know that issues with the form and fit of new equipment, and the modification of test program suites can cost significantly more than the equipment itself. Use their expertise to get a custom plan to maintain your systems over the necessary support time, using technology refresh, long term repair, and calibration services. Plus they have access to quality parts for the extended service period products, and the instrument repair and calibration skills so you can costeffectively transition on your schedule.

Mission accomplished.

High-Volume Manufacturing — Wireless

Production uptime percentage is a critical key performance indicator in high-volume manufacturing. When your line is operating smoothly and uptime is maximized, you don’t want to modify it, even if it includes test equipment that is no longer manufactured. The equipment must continually provide the same accuracy, repeatability, and reliability to test your devices. Keysight understands this and helps to extend the life of your test system by continuously supporting many older, crucial instruments with repair and calibration services in the extended service period.
Keysight Extended Service Solutions — Repair and Calibration

Extended Service Offerings
Get continued service for your out-of-production instruments.

Extended Service Repair Agreements
Protect your older, crucial instruments and keep them operating to warranted specs with an annual or multiyear, fixed-price service repair agreement. It includes guaranteed OEM part availability and priority service. In addition to ease of service, you can reduce your cost of ownership by avoiding the high cost of unplanned repairs.

Extended Service Repair Per-Incident
Choose per-incident repairs done on a time and material basis. Genuine Keysight parts are used and every repair is guaranteed for 90 days or more.

Extended Service Calibration
As the original equipment manufacturer, Keysight is able to test more parameters and points, and perform adjustments that bring out-of-alignment instruments back into specification. We test every specification, for every installed option.

Extended Service Custom Agreements
When you need your test systems to remain operational until a transition is feasible, our technical support team can create a cost-effective custom service agreement.

Going Forward
Keysight Services consist of a comprehensive set of services that can grow with you and support you at any point in your product lifecycle. Improve test with our portfolio of calibration, repair, technology refresh, finance, consulting, education, test-as-a-service, and optimization services.

Learn more at www.keysight.com/find/services.

Learn more at: www.keysight.com

For more information on Keysight Technologies’ products, applications or services, please contact your local Keysight office. The complete list is available at: www.keysight.com/find/contactus