Repair Services

Like new. Right the first time.

Your challenge – Rely upon the availability of critical test equipment to meet schedules and budgets for important design programs or production builds.

Typical resolution – Manage a set of costly spares or expedite purchase orders for unplanned repairs.

Consider a better way – Plan to extend your OEM warranty and avoid processing unplanned purchase orders, which typically takes three to four weeks.

Benefits

• Save up to 60% with repair agreements versus unplanned per-incident repairs
• Restore equipment to like-new condition with original functionality and specifications
• Receive full accredited calibrations with calibration certificates and test data after repair

Going forward

Keysight Services is a comprehensive set of services that grows with you at any point in your product life cycle. Improve test with our portfolio of calibration, repair, technology refresh, finance, consulting, education, test-as-a-service, and test asset optimization services. Learn more at www.keysight.com/find/services

Extended Service

For five years after ending the manufacturing of an instrument, Keysight provides a range of solutions, including continued repair and calibration services to extend the life of your test system. This makes the transition seamless when you are ready to migrate to new or premium used instruments.

www.keysight.com/find/extendedservice
Keysight provides

- Trained technicians with access to factory diagnostic procedures, verification software, test fixtures, firmware upgrades, and service notes
- Genuine Keysight OEM parts, labor, and materials
- Electrostatic discharge protection for returned equipment and replacement parts
- Safety tests to ensure equipment is properly grounded
- Cleaned, adjusted, lubricated, inspected, and tested instruments to guard against future failure and extend the useful life
- Expenses covered for product returned via Keysight’s standard shipping methods

Support. Elevated.

Improve time to market and reduce costly unplanned downtime and project delays. KeysightCare provides complete customer care, far beyond basic warranty, for hardware, software, and technical support.

KeysightCare includes

- Faster and predictable response times
- Faster time to resolution
- Faster access to specialized experts and knowledge
- Proactive updates

www.keysight.com/find/KeysightCare

Learn more at: www.keysight.com

For more information on Keysight Technologies’ products, applications or services, please contact your local Keysight office. The complete list is available at: www.keysight.com/find/contactus