

E36311A-01

Modification Recommended Service Note

Supersedes:
NONE

E36311A 80W Triple Output Power Supply

Serial Numbers: MY57000000/MY58099999

The Problem – Unit may output voltage spike when main power is turn on or off.

Parts Required:

P/N	Description	Qty.
NONE		

ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS			
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	0.5 Hours		
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	<input checked="" type="checkbox"/> RETURN	USED	<input checked="" type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP	PARTS:	<input type="checkbox"/> SCRAP
	<input checked="" type="checkbox"/> SERVICE CENTER		<input type="checkbox"/> SEE TEXT		<input type="checkbox"/> SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS				
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	1 st May 2019		
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	SP		
	<input checked="" type="checkbox"/> Calibration NOT Required	AUTHOR:	KHEW		

ADDITIONAL INFORMATION:

Situation:

Unit may output voltage spike when main power is turned on or off. The voltage spike level has been classified as non-hazardous, per IEC 61010-1.

Solution/Action:

The enhanced design will start with serial number MY5810xxxx. Please contact your nearest Keysight service center for your replacement unit.

Revision History:

Date	Service Note Revision	Author	Reason for Change
10 APR 2018	01	KHEW	As Published