
Introduction

This chapter provides information for unpacking and inspection, and warranty claims.

Information about laser tube shipment, tagging for service, and packaging for reshipment is presented in Chapter 13, "Packaging for Storage or Shipment" of this manual.

WARNING

TO AVOID HAZARDOUS ELECTRIC SHOCK, DO NOT PERFORM ELECTRICAL TESTS WHEN THERE ARE SIGNS OF SHIPPING DAMAGE TO ANY PORTION OF THE OUTER ENCLOSURE (COVERS, PANELS, METERS).

Unpacking and Incoming Inspection

Inspect the shipping container for damage. If the shipping container or cushioning material is damaged, it should be kept until the contents of the shipment have been checked for completeness and the instrument has been checked mechanically and electrically.

If the contents are incomplete, if there is mechanical damage or defect, or if the instrument or some component fails, notify the nearest Agilent Technologies Office. If the shipping container is damaged, or if the cushioning material shows signs of stress, notify the carrier as well as the Agilent Technologies office. Keep the shipping materials for the carrier's inspection. The Agilent office will arrange for repair or replacement at Agilent's option without waiting for a claim settlement.

Warranty Claims

Contact the nearest Agilent Sales and Service Office (see Certification and Warranty page at the front of this manual) for information relative to warranty claims.

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