

Laser Tube

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The laser tube assembly should be shipped in an Agilent container designed for that purpose. In addition, the container must indicate that the laser tube contains magnetic material. To exchange the laser tube assembly, first order the replacement assembly and then upon receipt, return the old assembly in the same container. If it is necessary to ship a laser assembly, contact your nearest Agilent Sales and Service Office for an approved container.

Tagging for Service

If a product is being returned to Agilent Technologies for service, please provide enough information to help us do what is needed and return the product to you. For best service results, be as explicit as possible when describing the assembly failure symptoms.

Original Packaging

Containers and materials identical to those used in factory packaging are available through any Agilent Technologies office. If the instrument is being returned to Agilent for servicing, attach a blue tag indicating the type of service required, return address, model number, and full serial number. Also mark the container "FRAGILE" to ensure careful handling. The laser head container should indicate the instrument contains magnetic material. In any correspondence, refer to the instrument by model number and full serial number.

Other Packaging

The following general instructions should be used for repacking system components with commercially available materials. These methods DO NOT apply to the laser tube assembly, or the Agilent 10735A or Agilent 10736A interferometers, which MUST be shipped in an Agilent approved container. If the laser assembly has not been removed from the laser head itself, the laser head may be packaged and shipped with the methods below.

1. Wrap the instrument in heavy paper or plastic. If the instrument is a circuit board, wrap it in anti-static material first, then add additional wrapping material. (If shipping to Agilent Technologies

Other Packaging

office or service center, attach a tag indicating the service required, return address, model number, and full serial number).

2. Use a strong shipping container. A double-wall carton made of 350-pound test material is adequate.
3. Use a layer of shock-absorbing material 70 to 100 mm (3 to 4 inches thick around all sides of the instrument to provide firm cushioning and prevent movement inside the container. Protect the front panel with cardboard.
4. Seal shipping container securely.
5. Mark shipping container "FRAGILE" to ensure careful handling. Indicate if magnetic material (such as a laser head) is enclosed.
6. In any correspondence, refer to instrument by model number and full serial number.

Other Packaging

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Laser and Optics User's Manual
For complete manual, order:
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CD version: p/n 05517-90063
This chapter is p/n 05517-90139