

Keysight Repair Service

Send your equipment to us and we'll quickly and expertly restore it to full functionality

Fast, professional service gives you more uptime and like-new equipment

- Get equipment repaired right the first time
- Take advantage of our unmatched knowledge of how to service the equipment we build
- Increase uptime with turnaround typically less than 15 days
- Speed up service with 42,000+ genuine Keysight parts in stock
- Enjoy a customer experience that consistently improves, according to Keysight's ongoing customer satisfaction survey scores
- Leverage our ongoing investment in new technology and processes that advance upgrade repair service with innovations such as automated diagnosis and verification

Measurement confidence comes from equipment operating at its peak

- Feel confident in measurement integrity with like-new equipment restored to original functionality and specs
- Rely on highly trained technicians with access to factory experts, automated calibration procedures, diagnostic procedures, verification software, test fixtures, firmware upgrades, replacement parts and service notes
- Receive full calibrations plus cal certificates and test data (in Americas and Europe)
- Reduce risk with a best-in-class engineering laboratory that employs the latest electrostatic discharge techniques, anti-virus software checks and grounding continuity safety tests
- Benefit from Keysight's commitment to monitor and improve quality throughout an instrument's lifecycle and consistent worldwide service



Shared expertise lowers your cost of ownership

- Share in expert technical and service knowledge that helps you operate equipment for a greater return on investment
- Access service staff at more than 50 service centers around the globe who speak your language and understand your repair and calibration problems
- Leverage Infoline Web Services to manage your equipment more effectively with in-depth product and service information and online transaction capabilities

Evolving since 1939

Our unique combination of hardware, software, services, and people can help you reach your next breakthrough. We are unlocking the future of technology. From Hewlett-Packard to Agilent to Keysight.

Service description

- Equipment restored to full functionality and original specs
- All labor, materials and genuine Keysight parts included
- Full calibration plus cal certificate and test data for standards traceability (Americas and Europe)
- Safety tests to make sure equipment is properly grounded
- Engineered security protocols to assure equipment is free of viruses and other computer-based threats
- Procedures to protect returned units and replacement parts from electrostatic discharge
- Additional services to guard against failure and extend useful life: cleaning, adjusting, lubricating, inspecting and testing
- Return shipment included with repair warranty extension or agreement

KEYSIGHT SERVICES

Accelerate Technology Adoption. Lower costs.

Keysight Services can help from acquisition and integration to optimization and renewal of your instrument's lifecycle. Our comprehensive service offering helps you maximize asset usage, streamline engineering operations and reduce risk.



- One-Stop Calibration
- Consulting
- Repair
- Training
- Asset Management
- Product Purchase Alternatives
- Technology Refresh

Contact an expert today

www.keysight.com/find/services