

Keysight Infoline Web Services Suite

Achieve your asset management goals with our online and professional services options

Activity	Supporting data and processes	Infoline	Infoline IM
Data exchange and representation			
Link to Keysight	Secure cloud application, global access, local language	√	√
User help	Help desk, online tutorial and support	√	√
User access	Read, write, permission levels by organization and location		√
Infoline data link	Automatic Infoline data provisioning for Keysight	√	√
Standard reporting	Alerts, notifications, graphs	√	√
Customized reporting	All data fields available for user defined reports, templates, automated distribution, user created dashboard pages		√
Service management			
Calibration management	Calibration requirements, calibration due notification, calibration history	Keysight	All providers
Service operation planning and tracking	Scheduling, service operation details, tracking	Keysight	All providers
Service-provider interaction	Shipping list, service requests and order status, service performance tracking	Keysight	All providers
Software and equipment management			
eLibrary	Keysight manuals, software, application notes, service notes, calibration documents, product and service info	√	√
Maintenance contracts	Keysight software contracts, hardware warranty	√	√
Order planning and tracking	Request service, procurement schedule, order status	Keysight	All providers
Inventory	Consolidated database of your inventory, user, location and reporting	Keysight	All providers
Inventory organization	Complete software and equipment identification, organization hierarchies, location hierarchies, system identification, etc.	Keysight	All providers
Barcode/RFID inventory	Inventory updates with scanning of barcodes or RFID tags		√
Event scheduling	Ability to schedule service events and other activities		√
Cost tracking	Product and maintenance cost tracking		√
Loan planning and tracking	Loan calendar and status; loan-service conflict-resolution management		√
Compliance management			
Traceability	Full equipment history including repair and calibration details, electronic calibration certificates, audit trail with time stamp	Keysight	All providers
OOT case management	Out-of-tolerance (OOT) tracking and archiving	Keysight	All providers
Setup assistance			
Initial assessment			√
Process alignment assistance			√
Data migration			√
Training			√
Assigned Keysight contacts			√
Optional services			
Physical inventory			√
Labeling			√
Process consulting			√
System-to-system integration		√	√

Next step

Learn how you can drive down the cost and drive up the utilization of your strategic software, hardware, and system assets by visiting:

www.keysight.com/find/Infoline

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Keysight Services helps you improve productivity and product quality with our comprehensive service offerings of one-stop calibration, repair, asset management, technology refresh, consulting, training, and more.